

## AIR CANADA/CAW 18.03 MEETING

**DATE:** August 28<sup>th</sup>, 2012

**TIME:** 11:30

**IN ATTENDANCE:**

**AIR CANADA:** Jodi Bessey  
Kevin Brady

**CAW:** Lucy Alessio  
Sheila Fardy  
Janet Williams

### CAW NEW AGENDA ITEMS

**2012.08.01** WALKING TIME AT THE END OF SHIFT. Agents are complaining that something seems to have changed, and they are now being expected to stay in their work areas until the end of their shifts. We have always been allowed walking time, especially important if coming from U.S. Regional, or International Gates. Also, flights are being plotted too tightly to allow for breaks.

Company advised that Paul Loyen to respond.

**2012.08.02** SCOPE: Agents reporting daily that managers continue to disregard the collective agreement, and do CAW scope work.

Company agrees that managers should not do CAW scope work. Company will investigate & address any findings.

**2012.08.03** PROBLEMS WITH DEPLOYMENT: Some agents feel a lack of respect and understanding from deployment, particularly regarding the amount of time it takes to get from one place to another in the airport. Flights are being plotted too tightly to allow for breaks. The purpose of “meal periods” and “rest periods” is to ensure the agent eats and rests in designated areas (something that cannot occur at a gate or check in counter).

Company advised that Paul Loyen to respond.

**2012.08.14** COMMUNICATION: Difficult to get information regarding retirement and other concerns, as Air Canada has outsourced Human Resources.

Company asked that we give IBM a chance to prove themselves in the new role.

**AIR CANADA NEW AGENDA ITEMS**

NO COMPANY ITEMS WERE RAISED.