

18.03 Meeting for Thursday October 29, 2009.

Attendees:

Gilda Romanelli, GM YYZ Airport

Kimberly Bertrand, A/Director, Sales and Connections

Vicky Goumakos, Chairperson, CAW

Lucy Alessio, Vice Chairperson, CAW

Union item 1: The Union inquired as to why the “Eagle Lift” has been put on hold.

Management response: The Company advised that approximately 120 of our agents were trained on the “Eagle Lift”. Once the “Eagle Lift” was put in use numerous obstacles as well a difficulties operating the product were discovered. The Company is working with Health and Safety to resolve the issues. The Company will advise the new roll out date. For further inquiries please contact Health and Safety at 905 676 2992.

Union item 2: Due to PDA requirements agents working at Regional will not have enough time to obtain their coats. Allowances need to be made to allow time for agents to go to their locker to get their winter gear.

Management response: The Company suggested they are considering soliciting all employees who hold a bid at Regional who would like to volunteer to work outside for their entire shift. Deployment will look at volunteer list day of and assign those volunteers to work outside for the day.

Union item 3: Union brought forward the rumor which has been circulating regarding a group of agents were quarantined due to the H1N1 virus.

Management response: The Company advised there is no truth to this rumor.

Union item 4: The Union inquired as to whether or not the GTAA has a plan in place or whether they would be providing Purell hand sanitizers for customers and employees in the Airport.

Management response: The Company advised the GTAA does not have a plan.

Union item 5: The Union advised they have ordered boxes of poppies from the Royal Canadian Legion for Remembrance Day and will have the poppies available for all who would like to make a donation to the cause.

Management response: The Company advised they would put a notification in Heads up in the Hub. They company has no aversions to employees wearing a poppy on their uniform.

Union item 6: The Union advised the company that the Job Descriptions for the various bid functions must be supplied prior to a shift bid. The job descriptions for the winter 2009 shift bid were not provided prior to the bid. In the future the Union advised that the job descriptions must be provided at least one week prior to the bid.

Management response: The Company agreed.

Union item 7: The Union inquired about a Rapidair Team. We advised that YOW has a Rapidair Team in the winter 2009 shift bid, per their collateral.

Management response: The Company unsure of what the YOW Rapidair Team function is and might be the equivalent to our Rapidair desk. The company will follow up with YOW to ensure same procedures are followed. They are still in the process of waiting for approval to implement the team. The Company is confident they will have a response within the next few weeks. The Rapidair desk is scheduled to open December 1, 2009.

Union item 8: The Union advised that a position of TOCC Lead has been introduced in the winter 2009 bid in YOW airport. The Lead will be responsible for rosters, daily deployment and redeployment of staff. The Union expressed interest in a similar position for YYZ airport.

Management response: Gilda will follow up with YOW airport and advise.

Company item 1: The Company advised the uniform will be a big focus over the next months. Company reminds employees to follow company standards regarding the uniform. The Company will also be giving letters of commendation to employees who consistently maintain company standard.